

**KPI's of availability of the dedicated interface**

**October 2020**

**KPI's Internet Banking**

Date	Uptime (%)	Downtime (%)	Daily average time (ms) PISP	Daily average time (ms) AISP	Daily average time (ms) CBPII	Daily error response rate	IB Daily average time (ms) PISP	IB Daily average time (ms) AISP	IB Daily average time (ms) CBPII
01.10.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	13.73727555	115.1767004	12.33759591
02.10.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	13.39318318	89.03577927	5.663736264
03.10.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	14.45659971	87.87474549	6.165816327
04.10.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	13.09548232	90.3716254	5.950819672
05.10.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	13.93508604	83.52486526	9.370938628
06.10.2020 г.	100.00	0.00	n/a	2,046	n/a	0.000000	13.69275401	91.61594775	10.25059102
07.10.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	14.32414852	85.51210278	10.29726651
08.10.2020 г.	100.00	0.00	n/a	762	n/a	0.000000	13.49209526	95.82555538	10.725058
09.10.2020 г.	100.00	0.00	n/a	673	n/a	0.000000	13.5717145	83.32982472	12.75831202
10.10.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	12.52335165	88.44056119	6.298728814
11.10.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	14.12640292	91.06768699	6.094086022
12.10.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	13.55496102	216.7212052	10.21543646
13.10.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	13.22134364	82.62412495	10.7629717
14.10.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	13.63134437	80.95401875	11.01604278
15.10.2020 г.	100.00	0.00	n/a	436	n/a	0.000000	13.72160644	81.0988707	5.532956685
16.10.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	14.43718513	83.02402713	5.476404494
17.10.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	14.99321267	103.2342998	5.945026178
18.10.2020 г.	100.00	0.00	n/a	373	n/a	0.000000	14.2375	88.69760597	5.475247525
19.10.2020 г.	100.00	0.00	n/a	402	n/a	0.000000	13.94588673	95.54577849	11.6935867
20.10.2020 г.	100.00	0.00	n/a	334	n/a	0.000026	13.39742509	80.78124654	10.74717514
21.10.2020 г.	100.00	0.00	n/a	383	n/a	0.000000	12.86892997	85.7596587	10.80397351
22.10.2020 г.	100.00	0.00	n/a	546	n/a	0.000000	12.77025947	81.99383305	12.43227666
23.10.2020 г.	100.00	0.00	n/a	466	n/a	0.000076	12.30570533	77.7451235	5.139423077
24.10.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	12.35335335	79.80997091	5.832417582
25.10.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	14.52961012	86.16094969	5.875
26.10.2020 г.	100.00	0.00	n/a	425	n/a	0.000000	13.54197885	85.00602973	10.93110647
27.10.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	13.53545081	86.28072446	13.44917582
28.10.2020 г.	100.00	0.00	n/a	415	n/a	0.333333	13.42425972	88.68476886	5.990762125
29.10.2020 г.	100.00	0.00	n/a	1,029	n/a	0.000000	13.78937295	93.04299157	5.817042607
30.10.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	13.04513126	89.83852719	5.526666667
31.10.2020 г.	100.00	0.00	n/a	508	n/a	0.045455	13.53832916	102.3506311	5.880434783

**Usage of the dedicated interface**

	October 2020	Q4/2020
number of AISP	2	2
number of requests for AIS	93217	93217
number of PISP	0	0
number of requests for PIS	0	0
number of CBPII	0	0
number of requests for FCS	0	0