

**KPI's of availability of the dedicated interface**

October 2023

**KPI's Internet Banking**

Date	Uptime (%)	Downtime (%)	Daily average time (ms) PISP	Daily average time (ms) AISP	Daily average time (ms) CBPII	Daily error response rate	IB Daily average time (ms) PISP	IB Daily average time (ms) AISP	IB Daily average time (ms) CBPII
01.10.2023 г.	100.00	0.00	1,352.46	1,124		0.063927	1355.863238	950.6165951	40.42810458
02.10.2023 г.	100.00	0.00		2,562		0.122016	1303.519366	636.7936963	34.44878049
03.10.2023 г.	100.00	0.00		2,267		0.076046	1461.776523	1053.228389	35.13438735
04.10.2023 г.	99.87	0.13		2,868		0.110512	1394.350445	1732.53248	106.6675192
05.10.2023 г.	100.00	0.00	1,814.50	2,275		0.111842	1287.561199	1657.273187	41.56315789
06.10.2023 г.	100.00	0.00		1,999		0.101655	1166.584874	194.3770341	30.86155914
07.10.2023 г.	100.00	0.00		1,159		0.000000	1619.736214	104.3693435	39.36263736
08.10.2023 г.	100.00	0.00		1,391		0.005747	1171.245796	111.9223968	42.05629139
09.10.2023 г.	100.00	0.00		2,474		0.115028	1017.674478	124.9078833	30.3556231
10.10.2023 г.	100.00	0.00		2,302		0.070909	1213.043059	119.7382682	68.13411079
11.10.2023 г.	100.00	0.00		1,394		0.101010	1191.610071	123.66573	33.53541667
12.10.2023 г.	100.00	0.00		1,971		0.117100	1195.148741	138.9962542	37.20818505
13.10.2023 г.	100.00	0.00		1,664		0.076923	1273.465545	219.7825845	35.42060086
14.10.2023 г.	100.00	0.00		1,153		0.000000	863.2643472	153.2408292	42.47916667
15.10.2023 г.	100.00	0.00		825		0.000000	1333.453365	150.0680336	41.71323529
16.10.2023 г.	100.00	0.00		1,800		0.094309	1378.957371	128.9676458	33.67068966
17.10.2023 г.	100.00	0.00		1,520		0.106613	1095.511578	136.4898831	38.67195767
18.10.2023 г.	100.00	0.00		1,306		0.107604	1126.329098	138.5533119	34.11524823
19.10.2023 г.	100.00	0.00		1,167		0.095181	1148.539982	140.6875981	34.55555556
20.10.2023 г.	100.00	0.00		1,391		0.076190	1246.253151	152.0146559	34.1331058
21.10.2023 г.	100.00	0.00		758		0.000000	937.7013158	141.6073427	40.57272727
22.10.2023 г.	100.00	0.00		714		0.000000	931.434472	108.2864519	43.612
23.10.2023 г.	100.00	0.00		4,645		0.042683	1031.411908	130.7649798	36.20766129
24.10.2023 г.	100.00	0.00		1,821		0.081218	834.2182614	136.208917	34.03244275
25.10.2023 г.	100.00	0.00		2,402		0.057971	1114.331863	113.2388519	35.1043956
26.10.2023 г.	100.00	0.00		1,890		0.082873	1140.169513	133.6239577	33.90106007
27.10.2023 г.	100.00	0.00		1,587		0.124454	1229.328051	167.3703235	34.40677966
28.10.2023 г.	100.00	0.00		1,107		0.000000	1397.806239	193.1311015	37.09615385
29.10.2023 г.	100.00	0.00		985		0.000000	1877.489744	196.1509979	40.55072464
30.10.2023 г.	100.00	0.00		1,563		0.100897	1269.094349	150.7721043	136.5980392
31.10.2023 г.	100.00	0.00		1,740		0.083851	1783.237519	114.2049954	735.7175227

**Usage of the dedicated interface**

	October 2023	Q4/2023
number of AISP	5	5
number of requests for AIS	11965	11965
number of PISP	2	2
number of requests for PIS	37	37
number of CBPII	0	0
number of requests for FCS	0	0