

**KPI's of availability of the dedicated interface**

September 2023

**KPI's Internet Banking**

Date	Uptime (%)	Downtime (%)	Daily average time (ms) PISP	Daily average time (ms) AISP	Daily average time (ms) CBPII	Daily error response rate	IB Daily average time (ms) PISP	IB Daily average time (ms) AISP	IB Daily average time (ms) CBPII
01.09.2023 г.	100.00	0.00		2,032		0.103093	1096.847784	1247.587157	40.56866197
02.09.2023 г.	100.00	0.00		1,430		0.000000	1393.748352	1200.884062	51.32038835
03.09.2023 г.	100.00	0.00		1,183		0.000000	1028.953418	1233.830041	46.60144928
04.09.2023 г.	100.00	0.00		2,488		0.095376	1340.951129	1192.291234	40.09536082
05.09.2023 г.	100.00	0.00		2,748		0.136179	1338.886744	1247.886923	41.07462687
06.09.2023 г.	100.00	0.00		1,214		0.006173	1109.931057	1344.127513	47.93131868
07.09.2023 г.	100.00	0.00	980.30	1,783		0.061810	1177.154147	1289.613839	42.65354331
08.09.2023 г.	100.00	0.00		1,772		0.146051	1231.259904	1263.411763	41.43835616
09.09.2023 г.	99.46	0.54		23,595		0.600000	909.2748257	1653.813292	39.66666667
10.09.2023 г.	100.00	0.00		4,667		0.000000	1045.87981	1735.129595	34.49746193
11.09.2023 г.	98.64	1.36		3,214		0.144882	1095.637201	1642.50828	33.20940171
12.09.2023 г.	100.00	0.00		1,942		0.105670	931.4664871	1556.864188	32.97744361
13.09.2023 г.	100.00	0.00		2,104		0.145251	978.8171112	1242.827294	33.48242188
14.09.2023 г.	100.00	0.00	833.60	1,807		0.066511	963.6023271	1470.922531	35.96969697
15.09.2023 г.	100.00	0.00		1,842		0.144538	1112.953502	1543.838183	33.42592593
16.09.2023 г.	100.00	0.00		1,543		0.000000	1082.907502	1621.196953	38.61068702
17.09.2023 г.	100.00	0.00		1,553		0.034884	1199.852235	1372.382805	38.34677419
18.09.2023 г.	100.00	0.00		2,144		0.112532	970.4422007	1295.696077	33.05809129
19.09.2023 г.	100.00	0.00		1,907		0.083067	844.989752	1383.06706	31.85526316
20.09.2023 г.	100.00	0.00		1,866		0.064189	845.2800386	1394.119426	32.52247191
21.09.2023 г.	100.00	0.00	3,098.00	1,527		0.129222	682.8406909	1469.059236	32.57205882
22.09.2023 г.	100.00	0.00	1,936.19	1,188		0.000000	1024.300763	1742.518975	37.26888889
23.09.2023 г.	100.00	0.00	1,798.92	1,043		0.000000	837.4515399	1403.057421	39.39230769
24.09.2023 г.	100.00	0.00	1,759.70	1,313		0.000000	807.8036298	1326.448754	71.24264706
25.09.2023 г.	100.00	0.00	2,287.44	2,010		0.086162	973.48587	1429.643911	31.11929825
26.09.2023 г.	100.00	0.00	9,788.64	1,739		0.099217	1127.158542	1457.821126	35.26763485
27.09.2023 г.	100.00	0.00	6,681.96	1,800		0.104712	1240.137405	1059.231763	33.04107143
28.09.2023 г.	100.00	0.00	5,971.74	2,165		0.148206	1121.892363	1162.354878	33.27708333
29.09.2023 г.	100.00	0.00	4,689.41	2,137		0.092545	1292.318533	1102.593107	35.20930233
30.09.2023 г.	100.00	0.00	1,827.39	1,358		0.005319	1427.086134	1078.383304	37.89583333

**Usage of the dedicated interface**

	September 2023	Q3/2023
number of AISP	4	4
number of requests for AIS	10624	22832
number of PISP	2	3
number of requests for PIS	1449	3207
number of CBPII	0	0
number of requests for FCS	0	0