

KPI's of availability of the dedicated interface

September 2022

KPI's Internet Banking

| Date | Uptime (%) | Downtime (%) | Daily average time (ms) PISP | Daily average time (ms) AISP | Daily average time (ms) CBPII | Daily error response rate | IB Daily average time (ms) PISP | IB Daily average time (ms) AISP | IB Daily average time (ms) CBPII |
|---------------|------------|--------------|------------------------------|------------------------------|-------------------------------|---------------------------|---------------------------------|---------------------------------|----------------------------------|
| 01.09.2022 г. | 100.00 | 0.00 | 12,890.00 | 650 | | 0.005714 | 23.51308888 | 610.8251257 | 58.21190476 |
| 02.09.2022 г. | 100.00 | 0.00 | 870.95 | 663 | | 0.108033 | 22.47377813 | 1013.866816 | 61.84829721 |
| 03.09.2022 г. | 100.00 | 0.00 | | 716 | | 0.000000 | 20.37788354 | 966.9845499 | 30.52806122 |
| 04.09.2022 г. | 100.00 | 0.00 | | 628 | | 0.000000 | 24.73396813 | 1105.707832 | 31.37278107 |
| 05.09.2022 г. | 100.00 | 0.00 | | 675 | | 0.005682 | 24.45967846 | 829.3017529 | 30.53644315 |
| 06.09.2022 г. | 100.00 | 0.00 | | 631 | | 0.000000 | 27.99669551 | 1083.592881 | 58.75 |
| 07.09.2022 г. | 100.00 | 0.00 | | 680 | | 0.010101 | 23.67319313 | 1049.321668 | 63.23691099 |
| 08.09.2022 г. | 100.00 | 0.00 | | 609 | | 0.131915 | 23.81433131 | 1065.224968 | 60.70606061 |
| 09.09.2022 г. | 100.00 | 0.00 | | 766 | | 0.092391 | 24.76690344 | 608.2323211 | 30.29545455 |
| 10.09.2022 г. | 100.00 | 0.00 | | 575 | | 0.190476 | 24.32787274 | 1156.683859 | 31.14948454 |
| 11.09.2022 г. | 100.00 | 0.00 | | 501 | | 0.298913 | 20.26998051 | 928.9298951 | 31.84782609 |
| 12.09.2022 г. | 100.00 | 0.00 | | 590 | | 0.333333 | 22.19378753 | 1001.299364 | 58.48578199 |
| 13.09.2022 г. | 100.00 | 0.00 | | 688 | | 0.005714 | 23.87104337 | 653.0464016 | 60.6011236 |
| 14.09.2022 г. | 100.00 | 0.00 | | 636 | | 0.016393 | 24.40915474 | 1093.591369 | 56.41613924 |
| 15.09.2022 г. | 100.00 | 0.00 | | 816 | | 0.076923 | 23.22261443 | 1499.226904 | 65.645 |
| 16.09.2022 г. | 100.00 | 0.00 | 1,855.00 | 1,033 | | 0.083333 | 21.83812636 | 1346.152344 | 59.28580324 |
| 17.09.2022 г. | 100.00 | 0.00 | | 912 | | 0.000000 | 22.82423756 | 1948.891006 | 31.63071895 |
| 18.09.2022 г. | 100.00 | 0.00 | | 803 | | 0.000000 | 21.77345339 | 1287.196721 | 31.90186916 |
| 19.09.2022 г. | 100.00 | 0.00 | | 1,690 | | 0.083333 | 23.49779007 | 1317.117042 | 69.70426065 |
| 20.09.2022 г. | 100.00 | 0.00 | | 957 | | 0.125000 | 21.84141166 | 966.7869502 | 58.35644258 |
| 21.09.2022 г. | 100.00 | 0.00 | | 822 | | 0.058824 | 24.11769624 | 813.6916705 | 59.3914956 |
| 22.09.2022 г. | 100.00 | 0.00 | | 771 | | 0.000000 | 27.41221034 | 957.1625055 | 31.91052632 |
| 23.09.2022 г. | 100.00 | 0.00 | | 1,371 | | 0.142857 | 22.78283042 | 604.0423054 | 31.42288557 |
| 24.09.2022 г. | 100.00 | 0.00 | | 973 | | 0.000000 | 20.6547619 | 961.4935739 | 31.40625 |
| 25.09.2022 г. | 100.00 | 0.00 | | 758 | | 0.000000 | 53.32710874 | 1083.269133 | 32.48138298 |
| 26.09.2022 г. | 100.00 | 0.00 | | 993 | | 0.066667 | 22.45346795 | 579.8211141 | 61.0175644 |
| 27.09.2022 г. | 100.00 | 0.00 | | 853 | | 0.125000 | 24.36916238 | 1247.662009 | 30.90923567 |
| 28.09.2022 г. | 100.00 | 0.00 | | 980 | | 0.111111 | 24.91655047 | 1460.732539 | 31.2277937 |
| 29.09.2022 г. | 100.00 | 0.00 | | 867 | | 0.090909 | 23.49208885 | 1298.595929 | 31.26392962 |
| 30.09.2022 г. | 93.85 | 6.15 | | 50,217 | | 1.000000 | 27.25208832 | 1362.908621 | 34.08673469 |

Usage of the dedicated interface

| | September 2022 | Q3/2022 |
|----------------------------|----------------|---------|
| number of AISP | 3 | 3 |
| number of requests for AIS | 2826 | 14180 |
| number of PISP | 3 | 3 |
| number of requests for PIS | 98 | 98 |
| number of CBPII | 0 | 0 |
| number of requests for FCS | 0 | 0 |