

**KPI's of availability of the dedicated interface**

**March 2022**

**KPI's Internet Banking**

Date	Uptime (%)	Downtime (%)	Daily average time (ms) PISP	Daily average time (ms) AISP	Daily average time (ms) CBPII	Daily error response rate	IB Daily average time (ms) PISP	IB Daily average time (ms) AISP	IB Daily average time (ms) CBPII
01.03.2022 г.	100.00	0.00	n/a	599	n/a	0.000000	20.99263134	190.4296512	57.3814503
02.03.2022 г.	100.00	0.00	n/a	605	n/a	0.000000	19.1296238	204.38859	53.1114082
03.03.2022 г.	100.00	0.00	n/a	546	n/a	0.000000	24.68662728	166.0357242	27.41629956
04.03.2022 г.	100.00	0.00	419.00	699	n/a	0.038095	18.63498313	152.9708907	56.33341646
05.03.2022 г.	100.00	0.00	n/a	591	n/a	0.093750	19.40464768	192.6564327	54.914
06.03.2022 г.	100.00	0.00	n/a	535	n/a	0.164179	21.74940114	173.4850228	27.91990291
07.03.2022 г.	100.00	0.00	638.21	571	n/a	0.289753	20.06409165	191.8732358	53.09509804
08.03.2022 г.	100.00	0.00	n/a	733	n/a	0.261905	18.9053603	208.0335258	54.5456621
09.03.2022 г.	100.00	0.00	144.50	938	n/a	0.000000	19.12710522	196.9707183	52.40240642
10.03.2022 г.	100.00	0.00	687.00	894	n/a	0.000000	19.18497454	162.6376917	57.68318486
11.03.2022 г.	100.00	0.00	850.15	911	n/a	0.294118	19.59932449	204.0885262	28.078125
12.03.2022 г.	100.00	0.00	n/a	n/a	n/a	n/a	16.74117647	178.7656528	27.57743363
13.03.2022 г.	100.00	0.00	n/a	n/a	n/a	n/a	16.57721545	158.5219132	27.61518325
14.03.2022 г.	100.00	0.00	1,289.00	1,181	n/a	0.142857	19.3389764	210.3506413	52.37548263
15.03.2022 г.	100.00	0.00	876.22	1,097	n/a	0.217391	19.24569619	369.8752267	109.1311659
16.03.2022 г.	100.00	0.00	n/a	n/a	n/a	n/a	20.08284959	216.7679493	57.24342105
17.03.2022 г.	100.00	0.00	n/a	1,101	n/a	0.000000	20.57312087	237.3111842	52.51511628
18.03.2022 г.	100.00	0.00	757.00	730	n/a	0.000000	20.73467102	204.0267592	49.32619048
19.03.2022 г.	100.00	0.00	n/a	n/a	n/a	n/a	21.8647619	157.9840107	27.76576577
20.03.2022 г.	100.00	0.00	n/a	n/a	n/a	n/a	19.16800049	184.6189882	56.38148148
21.03.2022 г.	100.00	0.00	n/a	457	n/a	0.000000	19.45330422	209.2008433	54.8287037
22.03.2022 г.	100.00	0.00	n/a	771	n/a	0.000000	19.99833587	605.3157411	53.33261803
23.03.2022 г.	100.00	0.00	11,413.00	639	n/a	0.009346	19.16095825	1221.331585	53.82741514
24.03.2022 г.	100.00	0.00	n/a	639	n/a	0.000000	21.61760894	965.0260261	58.89910979
25.03.2022 г.	100.00	0.00	n/a	633	n/a	0.000000	18.99432839	766.9104282	54.21122112
26.03.2022 г.	100.00	0.00	n/a	552	n/a	0.000000	17.26209298	1191.875284	27.80346821
27.03.2022 г.	100.00	0.00	n/a	554	n/a	0.000000	17.53513203	796.428553	56.93366501
28.03.2022 г.	100.00	0.00	n/a	581	n/a	0.000000	29.80350358	889.633128	51.30769231
29.03.2022 г.	100.00	0.00	n/a	621	n/a	0.000000	20.87186298	1405.504306	55.44817927
30.03.2022 г.	100.00	0.00	n/a	592	n/a	0.000000	21.02703379	1391.792225	55.43458647
31.03.2022 г.	100.00	0.00	n/a	677	n/a	0.000000	7.807539683	757.7366785	53.51708075

**Usage of the dedicated interface**

	March 2022	Q1/2022
number of AISP	4	5
number of requests for AIS	3138	14551
number of PISP	5	5
number of requests for PIS	104	125
number of CBPII	0	0
number of requests for FCS	0	0