

KPI's of availability of the dedicated interface

January 2024

KPI's Internet Banking

| Date | Uptime (%) | Downtime (%) | Daily average time (ms) PISP | Daily average time (ms) AISP | Daily average time (ms) CBPII | Daily error response rate | IB Daily average time (ms) PISP | IB Daily average time (ms) AISP | IB Daily average time (ms) CBPII |
|---------------|------------|--------------|------------------------------|------------------------------|-------------------------------|---------------------------|---------------------------------|---------------------------------|----------------------------------|
| 01.01.2024 г. | 100.00 | 0.00 | | 1,383 | | 0.000000 | 1331.678309 | 1158.106577 | 43.09278351 |
| 02.01.2024 г. | 100.00 | 0.00 | | 2,114 | | 0.106742 | 1013.280134 | 1316.476539 | 38.51219512 |
| 03.01.2024 г. | 100.00 | 0.00 | | 2,568 | | 0.108911 | 1419.669611 | 1293.406769 | 35.30991736 |
| 04.01.2024 г. | 100.00 | 0.00 | | 2,422 | | 0.109948 | 1468.791019 | 867.4806054 | 35.25167785 |
| 05.01.2024 г. | 100.00 | 0.00 | | 3,032 | | 0.119904 | 1806.053163 | 1415.538063 | 36.09274194 |
| 06.01.2024 г. | 100.00 | 0.00 | | 1,637 | | 0.000000 | 1844.621538 | 1342.2313 | 39.76744186 |
| 07.01.2024 г. | 100.00 | 0.00 | | 2,052 | | 0.000000 | 2045.805255 | 1599.891024 | 38.53308824 |
| 08.01.2024 г. | 100.00 | 0.00 | | 3,486 | | 0.138144 | 1649.775813 | 1486.686239 | 36.90748031 |
| 09.01.2024 г. | 100.00 | 0.00 | | 2,923 | | 0.165621 | 1447.518878 | 912.4456175 | 34.17509728 |
| 10.01.2024 г. | 100.00 | 0.00 | | 2,839 | | 0.145614 | 1355.33294 | 1490.130725 | 34.15576923 |
| 11.01.2024 г. | 100.00 | 0.00 | | 2,378 | | 0.131148 | 1203.372842 | 1441.515513 | 39.50684932 |
| 12.01.2024 г. | 100.00 | 0.00 | 1,026.20 | 2,253 | | 0.115016 | 1280.348776 | 1331.392408 | 34.1880531 |
| 13.01.2024 г. | 100.00 | 0.00 | 971.11 | 697 | | 0.000000 | 1343.051742 | 1568.204086 | 41.48979592 |
| 14.01.2024 г. | 100.00 | 0.00 | | 772 | | 0.000000 | 1652.994244 | 1313.398758 | 43.55369128 |
| 15.01.2024 г. | 100.00 | 0.00 | | 3,056 | | 0.195353 | 1331.619082 | 1351.45597 | 35.29449153 |
| 16.01.2024 г. | 100.00 | 0.00 | | 2,369 | | 0.184234 | 1469.609265 | 1428.210829 | 37.81168831 |
| 17.01.2024 г. | 100.00 | 0.00 | | 1,069 | | 0.194675 | 1502.388274 | 1444.697824 | 36.89439655 |
| 18.01.2024 г. | 100.00 | 0.00 | | 1,096 | | 0.176113 | 1321.861019 | 1444.3719 | 37.51895735 |
| 19.01.2024 г. | 100.00 | 0.00 | | 1,145 | | 0.177849 | 1235.411197 | 1381.106806 | 37.34659091 |
| 20.01.2024 г. | 100.00 | 0.00 | | 1,571 | | 0.000000 | 1474.823329 | 1350.894711 | 102.2974138 |
| 21.01.2024 г. | 100.00 | 0.00 | | 2,319 | | 0.000000 | 853.5143786 | 1510.136613 | 40.90495868 |
| 22.01.2024 г. | 100.00 | 0.00 | | 2,040 | | 0.075862 | 1333.916424 | 1403.390812 | 37.43090909 |
| 23.01.2024 г. | 100.00 | 0.00 | | 2,484 | | 0.067692 | 1114.734992 | 1313.453236 | 34.65656566 |
| 24.01.2024 г. | 100.00 | 0.00 | | 1,339 | | 0.182916 | 1158.061107 | 759.7558226 | 34.67957746 |
| 25.01.2024 г. | 100.00 | 0.00 | | 1,196 | | 0.191371 | 1243.473923 | 1295.552895 | 34.59313725 |
| 26.01.2024 г. | 100.00 | 0.00 | | 1,591 | | 0.143791 | 1247.49873 | 1426.821224 | 37.51116071 |
| 27.01.2024 г. | 100.00 | 0.00 | | 2,185 | | 0.000000 | 1331.741377 | 1446.868596 | 40.33955224 |
| 28.01.2024 г. | 100.00 | 0.00 | | 2,095 | | 0.000000 | 1738.372451 | 1582.8366 | 44.14754098 |
| 29.01.2024 г. | 100.00 | 0.00 | | 1,310 | | 0.192643 | 1481.168349 | 1424.664672 | 37.80434783 |
| 30.01.2024 г. | 100.00 | 0.00 | 1,299.00 | 1,397 | | 0.183798 | 1380.864836 | 1933.621751 | 38.41457286 |
| 31.01.2024 г. | 100.00 | 0.00 | | 1,339 | | 0.186235 | 1323.406889 | 1311.58374 | 30.11885657 |

Usage of the dedicated interface

| | January 2024 | Q1/2024 |
|----------------------------|--------------|---------|
| number of AISP | 3 | 3 |
| number of requests for AIS | 19481 | 19481 |
| number of PISP | 2 | 2 |
| number of requests for PIS | 155 | 155 |
| number of CBPII | 0 | 0 |
| number of requests for FCS | 0 | 0 |