

**KPI's of availability of the dedicated interface**

**December 2020**

**KPI's Internet Banking**

Date	Uptime (%)	Downtime (%)	Daily average time (ms) PISP	Daily average time (ms) AISP	Daily average time (ms) CBPII	Daily error response rate	IB Daily average time (ms) PISP	IB Daily average time (ms) AISP	IB Daily average time (ms) CBPII
01.12.2020 г.	100.00	0.00	n/a	340	n/a	0.000000	12.9940384	96.98560839	46.7583691
02.12.2020 г.	100.00	0.00	n/a	467	n/a	0.000000	13.59515718	81.8021919	48.25146199
03.12.2020 г.	100.00	0.00	n/a	464	n/a	0.000000	13.93198758	88.40840312	48.20652174
04.12.2020 г.	100.00	0.00	n/a	529	n/a	0.000000	14.3851749	84.12756745	50.04424779
05.12.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	15.07142857	118.8590202	24.82424242
06.12.2020 г.	100.00	0.00	n/a	527	n/a	0.000000	15.06451613	101.6833248	24.31725888
07.12.2020 г.	100.00	0.00	n/a	477	n/a	0.000000	14.01999992	89.90446716	47.77184685
08.12.2020 г.	100.00	0.00	n/a	601	n/a	0.000000	14.0695236	82.61321544	24.27802198
09.12.2020 г.	100.00	0.00	n/a	300	n/a	0.000000	13.86168874	88.66060687	42.64891041
10.12.2020 г.	100.00	0.00	n/a	336	n/a	0.000000	13.78302859	82.41361165	47.49301642
11.12.2020 г.	100.00	0.00	n/a	506	n/a	0.000000	13.5961835	90.14670901	49.13655462
12.12.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	14.08170782	95.99108367	46.54464286
13.12.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	13.4674386	117.3559868	24.03863636
14.12.2020 г.	100.00	0.00	n/a	580	n/a	0.000000	14.29936204	86.72690556	24.22150538
15.12.2020 г.	100.00	0.00	n/a	658	n/a	0.000000	14.19416912	91.00028866	45.42324561
16.12.2020 г.	100.00	0.00	n/a	422	n/a	0.000000	14.32525175	90.18482762	45.73214286
17.12.2020 г.	100.00	0.00	n/a	767	n/a	0.000000	14.33366075	87.93150716	46.97817048
18.12.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	13.73480711	82.96135275	46.91851852
19.12.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	12.73566379	98.02264301	49.67116564
20.12.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	13.63729299	103.0842356	24.34082397
21.12.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	13.52814481	86.30054222	23.88294011
22.12.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	13.77697695	83.13275839	48.7957265
23.12.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	13.52326797	93.61459154	24.00760456
24.12.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	13.10703194	115.7763294	47.77912621
25.12.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	13.89439655	91.86349615	24.44587629
26.12.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	13.725	93.31417272	24.07268722
27.12.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	14.4047619	92.40169184	24.57342657
28.12.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	15.20216365	99.32011692	24.18767908
29.12.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	14.1539159	93.04568008	49.29773157
30.12.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	13.0904834	92.85939585	24.34989858
31.12.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	14.55466548	122.1648046	24.50671141

**Usage of the dedicated interface**

	December 2020	Q4/2020
number of AISP	1	2
number of requests for AIS	453	94428
number of PISP	0	0
number of requests for PIS	0	0
number of CBPII	0	0
number of requests for FCS	0	0