

**KPI's of availability of the dedicated interface**

November 2023

**KPI's Internet Banking**

Date	Uptime (%)	Downtime (%)	Daily average time (ms) PISP	Daily average time (ms) AISP	Daily average time (ms) CBPII	Daily error response rate	IB Daily average time (ms) PISP	IB Daily average time (ms) AISP	IB Daily average time (ms) CBPII
01.11.2023 г.	100.00	0.00		2,054		0.126294	1272.955511	124.800077	35.98582996
02.11.2023 г.	100.00	0.00		2,682		0.111111	1279.432469	107.2097627	35.16740088
03.11.2023 г.	100.00	0.00		2,680		0.062147	1383.971017	129.6769246	36.68269231
04.11.2023 г.	100.00	0.00		1,346		0.000000	1562.003238	164.1782361	40.11666667
05.11.2023 г.	100.00	0.00		1,034		0.000000	1362.860884	941.5997102	45.09259259
06.11.2023 г.	100.00	0.00		2,173		0.080729	1374.038581	471.1156818	36.68287037
07.11.2023 г.	100.00	0.00		2,101		0.012220	1214.883526	1232.350179	33.7641844
08.11.2023 г.	100.00	0.00		1,808		0.030075	1263.287724	1240.562448	35.58980583
09.11.2023 г.	100.00	0.00		2,258		0.046729	1212.036051	1265.452967	36.20135747
10.11.2023 г.	100.00	0.00		2,174		0.064516	1349.497362	1262.505836	34.12627986
11.11.2023 г.	100.00	0.00		1,293		0.000000	1212.809441	1222.666258	43.80136986
12.11.2023 г.	100.00	0.00		1,549		0.000000	1142.985195	1011.993884	42.98648649
13.11.2023 г.	100.00	0.00	1,195.26	2,427		0.047071	1286.951575	1193.261396	33.57365439
14.11.2023 г.	100.00	0.00	5,916.75	2,433		0.078307	1097.581345	710.6530525	35.75806452
15.11.2023 г.	100.00	0.00		1,283		0.074173	1620.386972	1223.623857	35.03392857
16.11.2023 г.	100.00	0.00		1,158		0.078467	1255.675705	1186.136894	90.72685185
17.11.2023 г.	100.00	0.00		943		0.071806	1224.937014	828.1296956	36.09292035
18.11.2023 г.	100.00	0.00		1,156		0.000000	1239.27157	1262.659585	39.93537415
19.11.2023 г.	100.00	0.00		1,225		0.000000	1448.232239	1092.950575	42.56666667
20.11.2023 г.	100.00	0.00		889		0.063702	1241.350197	1237.387549	35.02105263
21.11.2023 г.	100.00	0.00	1,158.18	831		0.041829	1067.410414	1307.460747	36.48170732
22.11.2023 г.	100.00	0.00	2,403.68	768		0.066667	1222.148803	1190.24455	35.37209302
23.11.2023 г.	100.00	0.00	5,802.03	1,097		0.053429	956.9784971	1261.875341	37.67307692
24.11.2023 г.	100.00	0.00		1,041		0.067255	1021.459879	1290.318126	38.21875
25.11.2023 г.	100.00	0.00		911		0.000000	861.5746118	1162.299105	117.5291667
26.11.2023 г.	100.00	0.00		1,020		0.000000	981.3124138	1357.458451	41.48275862
27.11.2023 г.	100.00	0.00		1,875		0.074847	1254.690964	1604.189109	36.56716418
28.11.2023 г.	100.00	0.00		1,279		0.071749	1315.238993	1775.523999	37.03036437
29.11.2023 г.	100.00	0.00		1,047		0.078675	1290.483524	1690.480446	35.97085202
30.11.2023 г.	100.00	0.00		1,438		0.089303	1345.771039	1284.489484	38.04883721

**Usage of the dedicated interface**

	November 2023	Q4/2023
number of AISP	4	5
number of requests for AIS	20461	32426
number of PISP	2	3
number of requests for PIS	600	637
number of CBPII	0	0
number of requests for FCS	0	0